

HARDFLOORING
TAX INVOICE
013.495.32791

Revision 4

This is your only invoice. Pay as agreed herein.

**CUSTOMER TO CONFIRM LAY DATE BY PHONING
14 DAYS IN ADVANCE OF REQUESTED DATE****Invoice To**Chayel Klein
19 Sterculia ave
Holland Park West
QLD 4121Mobile 0402224710
Home
Work 0433312367
Email chayelck@gmail.com

Invoice Date : 08/10/22

Customer's estimated Requirement 12/10/22

Details Of SaleSales Person THOMAS KNOPKE
Store Indooroopilly 07 3878 3777

CARPET CALL TO SUPPLY ONLY HARDFLOORING; UN1601 colour Spotted Gum, 55 packs at 80.3m2. Dunlop Timber cushion and moisture barrier required. Customer to pick up from Loganlea warehouse at 24 Jutland St open mon-fri 8am-1pm or Saturday 8am-10am.

Payment Methods**Direct Deposit**Account CARPET CALL (QLD) PTY. LTD.
BSB 014 254
Account 7750 91008
Reference 01349532791

Total Inc. GST	\$ 10,407.00
Payment Made	(-) \$ 4,162.00
Balance Due	\$ 6,245.00

I agree to pay the balance 2 working days prior to the installation date.
If payment is to be made by cheque then I agree that the cheque will be cleared
5 working days prior to installation.
I authorise the provided credit card to be used for this payment.

REFER TO BACK OF CONTRACT FOR MORE SUPPLY ONLY CONDITIONS

THIS AGREEMENT IS FOR THE SALE AND INSTALLATION OF THE GOODS DESCRIBED AT THE VALUE REFERRED TO ABOVE AND UPON THE TERMS AND CONDITIONS HEREINAFTER APPEARING.

CAUTION: NO FLOOR PREPARATION COSTS HAVE BEEN INCLUDED IN THE ABOVE PRICE. ANY FLOOR PREPARATION COSTS (WHICH CAN INCLUDE SUBFLOOR LEVELLING) MUST BE PAID SEPARATELY BY THE CUSTOMER. IN THE EVENT WE CANNOT PROCEED ONCE EXISTING FLOOR COVERINGS HAVE BEEN LIFTED, ALL REINSTATEMENT COSTS MUST BE PAID FOR BY THE CUSTOMER. IT IS IMPORTANT THAT THE SUBFLOOR BE CLEAN AND LEVEL AND THE MOISTURE CONTENT OF THE FLOOR SHOULD BE LESS THAN 5%. (REFER TO INDIVIDUAL MANUFACTURER'S GUIDELINES FOR SUBFLOOR LEVEL TOLERANCES). WITH THIS INVOICE YOU HAVE RECEIVED A PRE-INSTALLATION GUIDE.**WARNING - DO NOT APPLY WATER TO THE SURFACE OF THIS PRODUCT**

Chayel Klein

Any preparation required to guarantee the installation is to be paid direct to the tradesman involved.

In the event of extensive floor preparation that prevents the installation being completed on the original day(s) given, the customer accepts delays may occur until the next installation date is available.

Furniture removal and replacement, take up of floor coverings, floor preparation and adjustment of door heights are the customer's responsibility unless otherwise stated above.**GUARANTEE**

- Carpet Call guarantees that subject to the conditions of this guarantee the floor products supplied and installed at the above address:-
 - is free from defects arising from faulty manufacturing;
 - has been installed in a proper tradesman like manner on a properly prepared surface in accordance with the standard installation practices.
- The guarantee in paragraph 1 is conditional on the following:-
 - the floor product is subject only to normal pedestrian use or to the use notified to Carpet Call and approved by Carpet Call in writing.
 - the purchaser promptly notifies Carpet Call in writing of any complaint.
- Notwithstanding paragraphs 1 and 2, Carpet Call shall under no circumstances be liable for:
 - any wilful or accidental damage to the floor product (other than that caused by its own staff or agents);
 - damage arising from furniture standing or being moved on the floor product;
 - damage arising from unusually heavy wear on the floor product including, but not limited to, damage caused by stiletto heels, caster chairs or any metal or hard ends of furniture;
 - damage caused by water either through spillage, flooring or moisture penetration through the sub floor;
- This guarantee is void if other tradespeople interfere with installation, i.e. cleaners, builders etc. This guarantee is not transferable.
- The price above represents laying to an area. A meterage rate has not been quoted.
- Customers are requested to be in attendance at the premises until layers arrive and until the work is completed. It is impossible to estimate the time it will take to complete each job. The Company cannot arrange for layers to attend at any particular time of the day.
- The sample that you have been shown represents a species not a colour. Colour variations within the panel, and from panel to panel can be extreme. Timber and Bamboo are likely to change colour quite dramatically when exposed to UV light. The panel you have viewed may appear different from the timber or bamboo in the pack.
 - We recommend that all windows should have blinds fixed on them to filter off over exposure of ultra violet light. Over exposure may cause fading of the wood or bamboo, and in certain cases cause "hot spots" on the floor and may result in cracking or splitting on the floor.
 - Accent, Rustic or Classic grades of timber may exhibit more knots and blemishes than in sample shown.
- In the event of litigation arising between Carpet Call and this customer, the jurisdiction in which such proceedings shall be commenced, heard and determined shall be in the jurisdiction of the registered office of Carpet Call at the time of entering into the contract.

AFTER SALES SERVICEPlease phone the Head Office on 07 3489 1333 when placing service calls.
The date and number of this order must be stated.**THE TRANSACTION & TERMS SHOWN ON THIS INVOICE ARE SUBJECT TO APPROVAL BY THE HEAD OFFICE OF THE COMPANY
CARPET CALL (QLD) PTY LTD**

TERMS AND CONDITIONS

1. If due to the customer's circumstances supply and installation has not been completed within one month of the customer's estimated requirement date or within six months of this agreement, the product detailed must be paid for in full.
2. The customer is to pay the amount of any new government tax, levy, or charge imposed on or in respect of this transaction after the date of this agreement.
3. Clear and clean access to all areas to be laid must be provided to installers.
4. It is the customer's responsibility to isolate any electrical, telephone and computer points which may interfere with floor covering installation.
5. Furniture removal and replacement, take up of old floor coverings and floor preparation, priming and protection are the customer's responsibility unless otherwise stated in the details of sale.
6. In the event that installers assist with removal of furniture and effects then neither they nor Carpet Call will be responsible for any loss or damage.
7. It is the customer's responsibility to remove, cut and replace doors.
8. The customer is to provide adequate 240V power.
9. If the transaction is not paid for by the terms stated on this document then all warranties are void.
10. If the transaction is not paid for by the terms stated on this document then interest is payable by the customer at 1.5% per month on the outstanding balance, together with any costs incurred in the recovery of outstanding and overdue payments.
11. Whilst manufacturers make every effort to match stained batches, customers are warned that colour shades may vary from samples shown.
12. Floor product is laid to normal industry standards and standard underlays are used.
13. Carpet Call accepts this order on the basis that it cannot be responsible for delays that are beyond its control.
14. In the event of Carpet Call being unable to supply part of this order and Carpet Call accepts cancellation of that part, cancellation applies to such part only.
15. It is agreed between the parties hereto that the terms and conditions contained herein constitute the entire agreement between the parties and that oral statements made prior to this agreement neither induced its execution nor form part of it.
16. If installed or delivered, progress payments are required calculated on the portion installed or delivered.

SUPPLY ONLY CONDITIONS

WHEN THIS CONTRACT IS FOR SUPPLY OF PRODUCTS ONLY, IT IS THE PURCHASERS RESPONSIBILITY TO PROVIDE THE QUANTITIES REQUIRED. HOWEVER IF EXTRA QUANTITIES ARE REQUIRED, THEY MAY BE PURCHASED AT THE ORIGINAL PURCHASE RATE (WITHIN 2 MONTHS OF THE ORIGINAL CONTRACT DATE). PLEASE NOTE: NO REFUNDS OR RETURNS ON UNUSED PRODUCTS.

FLOATING FLOOR INSTALLATIONS MUST BE LAID AS PER MANUFACTURERS SPECIFICATIONS AND INSTRUCTIONS (WHICH CAN BE FOUND IN THE PRODUCT PACKS). PLEASE NOTE: DIFFERENT TYPES OF FLOATING FLOORS CAN HAVE DIFFERENT INSTALLATION REQUIREMENTS.

PARADOR OR UNIVERSAL APPROVED UNDERLAYS MUST BE USED WHEN INSTALLING THESE FLOATING FLOORS. THE CORRECT UNDERLAYS FOR AUSTRALIAN CONDITIONS ARE AVAILABLE FROM YOUR TIMBER SUPPLIER, THE BUILDER'S FILM (MOISTURE BARRIER) IS LAID FIRST WITH AT LEAST A 20CM OVERLAP AND TAPED WITH WATER-PROOF TAPE, THEN THE FOAM IS LAID OVER THE TOP AND TAPED (BUTT JOINED).

SUPPLY ONLY DELIVERIES ARE TO GROUND FLOOR FRONT OF PREMISES ONLY AND OR WITHIN 15 METRES OF TRUCK ACCESS POINT.

We carry a large range of timber products. Please refer to individual brochures for guarantee, care and maintenance.

WARNING: DO NOT APPLY WATER TO THE SURFACE OF THIS PRODUCT.

**ALL PRODUCTS RECOMMENDED FOR THE MAINTENANCE OF YOUR FLOOR ARE AVAILABLE THROUGH
CARPET CALL ON (07) 3489 1333.**

ALTERNATIVE PRODUCTS MAY DAMAGE YOUR FLOOR AND VOID YOUR WARRANTY.